



Greenies Dental Month Petbarn T&Cs
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Greenies™ Dental Month 2023 - Petbarn Terms & Conditions ("Conditions of Entry")

Schedule

Promotion: Greenies™ Dental Month 2023 - Petbarn

Promoter: Mars Australia Pty Ltd trading as Mars Petcare Australia ABN 48 008 454 313, 1 Petcare Place, Wodonga, VIC 3690, Australia. Ph: 02 9966 4003

Promotional Period: Start date: 04/07/23 at 12:01 am AEST **End date:** 04/09/23 at 11:59 pm AEST

Eligible Entrants: Entry is only open to Australian residents who are 18 years and over who are Petbarn Friends for Life members.

Employees of the Promoter, contractors, agents of supplier(s) and sponsors of the Promotion and their immediate families are ineligible to enter. Immediate families means spouse, de facto spouse, parent, child or sibling (whether natural or by adoption) and grandparents.

How to Enter: To enter the Promotion, the entrant must complete the following steps during the Promotional Period:

1. Purchase any Greenies™ Dental Treat product or selected ProBalance Dental Treat products (as set out in Appendix A) (for cats or dogs) from any Petbarn store in Australia (including online) ("Participating Venues"); and
2. Use their Petbarn Friends for Life membership at the time of purchase or be logged into their Petbarn Friends for Life account at the time of online checkout.

Entries will be automatically recorded upon completion of the above steps.

Entries Permitted: Multiple entries permitted subject to the following:

1. maximum of one (1) entry permitted per transaction;
2. limit one (1) prize per person (excluding SA residents who are eligible to win multiple prizes); and
3. each entry must be submitted separately and in accordance with the entry instructions

above.

Total Prize Pool: Valued at up to AUD \$15,000.00 (incl GST)

Prize Description: Each prize is a \$100 Petbarn physical gift card sent by post.

Number of this prize: 150

Value (per prize): AUD\$100.00 (incl GST)

Winning Method: Draw: computerised random selection - 08/09/23 at 02:00 pm AEST at Plexus, Level 4, 411 Collins Street, Melbourne VIC 3000

Conditions: Any ancillary costs associated with redeeming the voucher are not included. Any unused balance of the voucher will not be awarded as cash. Redemption of the voucher is subject to any terms and conditions of the issuer including those specified on the voucher.

The Promoter shall not be responsible for any prize or gift that is not received as a result of an entrant providing incorrect address/delivery details. Gift delivery timeframes will depend on the winner's location.

Winner notification: The winners will be contacted via email (based on the email registered with their Petbarn Friends for Life /account) within seven (7) days of the draw.

Unclaimed Prizes: Prizes must be claimed by 09/11/23 at 02:00 pm AEDT by responding to the Promoter via email and providing a valid postal address where the prize may be sent. In the event of an unclaimed prize, the prize will be redrawn on 10/11/23 at 02:00 pm AEDT at Plexus, Level 4, 411 Collins Street, Melbourne VIC 3000 Australia. The winners of the redraw will be notified by email within seven (7) days of the redraw.

If there are no prize winner/s or winner/s for this Promotion cannot be found, this information will be published at <https://termsandconditions.mars.com/articles/greenies-dental-month-petbarn-tcs>.

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.

2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

3. Valid and eligible entries will be accepted during the Promotional Period.

4. Employees (and their immediate family members) of the Participating Venues, agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any

of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

5. Draw:

a) The draw will take place at Plexus, Level 4, 411 Collins Street, Melbourne VIC 3000 at 02:00 pm AEST on 08/09/23 using computerised random selection.

i) The first 150 valid entries drawn will be the winners of the prizes specified in the Schedule above.

ii) The draw conductor may draw additional reserve entries in the case an invalid entry or entrant is drawn.

b) If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.

6. All reasonable attempts will be made to contact each winner.

7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize by the time specified by the Promoter, or is unavailable, they forfeit the prize and the Promoter is not obliged to substitute the prize.

8. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.

9. The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.

10. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.

11. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.

12. No entry fee is charged by the Promoter to enter the Promotion.

13. Each prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.

14. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at www.mars.com/privacy. The Promoter's privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints

will be dealt with. The Promoter (via Petbarn) collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. Personal information collected from entrants will not be disclosed to any entity located outside of Australia.

15. Entrants' personal information will be collected by the Promoter (including via Petbarn). Personal information will be stored on the Promoter's database. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at www.mars.com/privacy. The Promoter's privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints will be dealt with. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. Personal information collected from entrants will not be disclosed to any entity located outside of Australia.

16. It is a condition of accepting the prize that a winner may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.

17. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier and the provision of the prize is the sole responsibility of the third party and not the Promoter. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry, to the extent of any inconsistency. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.

18. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).

19. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.

20. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable,

will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.

21. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.

22. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

23. The entrant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.

24. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.

25. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.

26. Authorised under: ACT Permit No. TP 23/00921, NSW Authority No. TP/2036 and SA Permit No. T23/714.

Appendix A:

PROB CAT TRT DNTL OFISH 75g

PROB CAT TRT DNTL LVR 75g

PROB CAT TRT DNTL CATNIP 75g

PROB DG TRT TBRSH PARS S 11PK

PROB DG TRT TBRSH PARS M 6PK

PROB DG TRT TBRSH PARS L 3PK

PROB DG TRT TBRSH PARS S 59PK

PROB DG TRT TBRSH PARS M 29PK

PROB DG TRT TBRSH PARS L 15PK
PROB DG TRT TBRSH PARS M 57PK
PROB DG TRT TBRSH PARS L 30PK
PROB DG TRT TBRSH NAT S 11PK
PROB DG TRT TBRSH NAT M 6PK
PROB DG TRT TBRSH NAT L 3PK
PROB DG TRT TBRSH NAT S 59PK
PROB DG TRT TBRSH NAT M 29PK
PROB DG TRT TBRSH NAT L 15PK
PROB DG TRT TBRSH VRTY S 59PK
PROB DG TRT TBRSH VRTY M 29PK
PROB DG TRT TBRSH VRTY L 15PK
PROB DG TRT TBRSH VRTY M 57PK
PROB DG TRT TBRSH VRTY L 30PK
PROB DG TRT DBAR PBUTTER S 3PK
PROB DG TRT DBAR PBUTTER L 2PK
PROB DG TRT DBAR SMOKEY S 3PK
PROB DG TRT DBAR SMOKEY L 2PK
PROB DG TRT DBAR VRTY S 10PK
PROB DG TRT DBAR VRTY L 6PK
PROB PUP TRT CAL BNE NAT 17PK
PROB PUP TRT CAL BNE BBRY 17PK
PROB PUP TRT CAL RING MINT 2PK
xpPROB DG TRT TBRSH CHR S 11PK
xpPROB DG TRT TBRSH CHR M 6PK
xpPROB DG TRT TBRSH CHAR L 3PK
xpPROB DG TRT TBRSH CHR S 59PK
xpPROB DG TRT TBRSH CHR M 29PK
xpPROB DG TRT TBRSH CHR L 15PK
xpPROB DG TRT DBAR PUMPK S 3PK
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